

Overview and Scrutiny Committee – Actions Arising from Meetings

10th January 2019

Minute:	Action:	For:	Report Back To: Date:
48	Breakdown of data relating to KPI PI (% of complaints upheld or partially upheld) to be available for Committee Members at a future meeting. Information regarding the impact that the recruitment of an ITIL Certified Service Desk Manager had had on the service area to be included in the next report.	Vijay McGuire	OSC July 2019
52	Member Call In – Chalvey Regeneration Reference Report to be submitted to 21 January 2019 Cabinet meeting	Shabana Kauser	Cabinet 21 January 2019